Nurturing minds, connecting communities, and building a thriving future.

<u>Director</u> Susana Goldman sgoldman@alamancelibraries.org

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LIBRARY BRANCHES

HOURS OF OPERATION

MONDAY - THURSDAY: 10:00 A.M. - 8:00 P.M. FRIDAY - SATURDAY: 10:00 A.M. - 6:00 P.M. CLOSED SUNDAY

May Memorial Library

Branch Manager: 342 S. Spring Street, Burlington 336-229-3588

Graham Public Library

Branch Manager: Wendy Kimbro 211 S. Main Street, Graham 336-570-6730

Mebane Public Library

Branch Manager: Adrian Zeck 101 S. First Street, Mebane 919-563-6431

Home Delivery Service

Storey Hinojosa 342 S. Spring Street, Burlington 336-229-3588 ext. 16109

North Park Library

Branch Manager: Alexis Vivian 849 Sharpe Road, Burlington 336-226-7185 Monday - Thursday: 12:00 - 7:00 p.m. Friday: 12:00 p.m. - 4:00 p.m. Closed Saturday and Sunday

Mobile Library

Mobile Library Manager: Dillon Cartwright 336-513- 9331

BookMARK

BookMARK Manager: Ryan Fucs 336-524-3242

Hours and stops vary,
For stop information, see our calendar at:
www.alamancelibraries.org

FREQUENTLY ASKED QUESTIONS

- Library materials can be checked out from any location and returned to any location.
- If you lose your card it costs \$1.00 to replace it.
- All materials may be dropped in to any of the book returns.
- The Mebane, Graham, and May Memorial Libraries all have self-service fax machines that cost \$1.75 for the first page and \$1.00 for every page after that.
- All library locations accept donations year-round.
- Library staff is not able to proctor tests.
- Home Delivery Services are available for anyone who is eligible for a library card and unable to get to the library. For more information: Storey Hinojosa 336-229-3588 ext. 16109

DOWNLOAD THE LIBRARY APP!

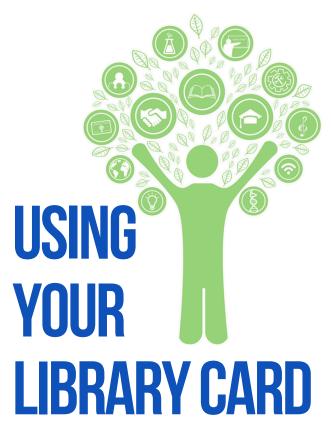
Apple



Android



ALAMANCE COUNTY PUBLIC LIBRARIES





library.alamancecountync.gov
Facebook & Instagram
@alamancelibraries

WHAT YOU NEED TO KNOW...

Library Cards

- Applicants for a library card must provide photo identification and proof of current address.
- Anyone who lives or works in Alamance County or a surrounding county is eligible for a library card.
- Children under the age of 17 must have a parent or legal guardian present to get a card.
- Replacement fees for lost cards are \$1.00.

Borrowing Privileges

 Library cards may be used at any branch in Alamance County. Materials may be checked out and returned to any branch of Alamance County Public Libraries.

Check Out

 Library users must present their library card, photo ID or have a photo on file each time they wish to check out materials or use the computers.

Materials

- · Most materials check out for three weeks.
- New DVDs check out for one week.
- Lucky Day materials check out for one week.
- There is a 10 DVD checkout limit.

Your PIN

 Your library PIN is a four-digit number. Your PIN is used to access the public computers in the library, use self-service check-out stations, log into your account from home, use Libcal to reserve ZOOM Passes, and access other online resources.

Requesting Materials

 Alamance County Public Libraries is one large collection that is housed at the separate branches. If an item is not on the shelf of your home library, please place materials on hold/request.

Overdue Materials

- Library materials have a due date.
 However, you will not be charged overdue fines if they are late.
- Twenty-two days after your items are due, the system will age them to Long Overdue.
 At this point, you will no longer be allowed to check out additional items.
- After 49 days overdue, items will go to Lost.
 At this point, the cost of the items and the
 \$5.00 processing fee will be added to your
 account. If you return materials after they
 have been aged to lost, these charges will
 be waived. If you cannot find the materials,
 contact your branch for options.

Collection Agency

 Accounts with a balance of \$25.00 or more, or with items 49 days overdue will be referred to a collection agency resulting in a \$10.00 service charge.

Renewing

 Materials may be renewed in person, over the phone or online if there is no hold list for the item. Most materials may be renewed twice (Lucky Day materials may not be renewed at all).

WiFi Hotspots

ACPL has WiFi Hotspots available for checkout.
 These hotspots connect to either the Verizon network or the Mobile Beacon network (T-Mobile network) and will allow multiple devices to access the internet by connecting to the hotspot. Adult library cardholders in good standing can check out a hotspot for up to 28 days. Our hotspots can be put on hold.

Public Computers

 Access to public computers is available at all Alamance County Public Libraries. Persons under the age of 17 require parent or legal guardian permission to access the computers. Wireless internet access and wireless printing are available.

Lost Materials

 If materials are lost, borrowers are responsible for the price of the item, plus a \$5.00 processing fee.

Interlibrary Loan

 Library materials not available in Alamance County Public Libraries may be borrowed from other library systems.

Meeting Rooms

 Meeting rooms are available for public use during normal library hours without charge and must be booked in advance using the meeting room application.

EXPECTATIONS FOR BEHAVIOR

Alamance County Public Libraries is a place for everyone, shared by the community and used by many different people for widely different reasons.

Here's what we expect of all our users:

- We expect users to respect the comfort and safety of fellow library users and library staff.
 If your behavior is making others unsafe or uncomfortable we'll ask you to stop.
- We expect users to comply with requests from library staff. If you don't, we reserve the right to suspend privileges and/or access.
- We expect users to comply with local, state, and federal laws. If you break the law, we may prosecute.

If you feel that something or someone is making your experience here uncomfortable or unsafe, please let a staff member know.

SAFE CHILD POLICY

- For their safety, children 9 years of age and younger must remain in the company of a parent or caretaker while in the library. Children 9 and under are welcome to attend programs alone, but their accompanying parent/caretaker must remain in the library in case of emergency. Children 9 and under that are found unattended will be monitored by a staff member until a parent/caretaker is located. If unable to locate a parent/caretaker, staff will contact the police.
- Persons of any age with mental, physical or emotional disabilities which affect decisionmaking skills or render supervision necessary, must be accompanied by a parent or responsible caregiver at all times.

Library staff are not responsible for the supervision of patrons.